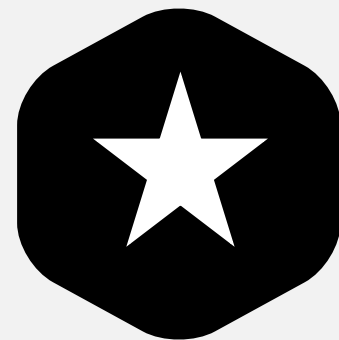# One-stop IT Solutions

Ingress is pursuing successfully in highly competitive global market without compromising on the three things:
Highly qualified staff, Top quality services and Best price that suits our clients
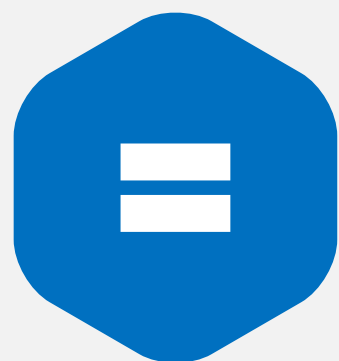
Creative & Innovative

We bring new concepts to life, thinking out of the box, inspiration, and technology to introduce the best creative products and designs.

Positive Spirit

Our Positive Spirit says Keep your face always toward the sunshine and shadows will fall behind you.

Deliver Above & Beyond

Excellence is the gradual result of always striving to do better.

Transparent, Honest & Humble

We believe in staying transparent and honest with our customers ensuring that customers are always aware of what is been done. Humility and openness are the keys to success without compromising your beliefs.

2

About Us

We believe in "We Deliver. You Grow" strategy. When it comes to managing critical business situations, Ingress is your ideal partner.

A Few Words From
Our Leaders.

Ingress IT Solutions brings you tailored solutions to meet your needs and budget. Our promise is to provide with an enthusiastic team to deliver maximum returns. We are passionate about keeping you one step ahead of the competition through continual innovation.

our team of highly professional and knowledgeable certified individuals, who, through their hard work, passion, dedication and perceptiveness, continuously drive our firm forward.

Our Products

Dwike Invoice

Simple and efficient online GST invoicing software, specially designed for the Indian market.

Built on a beautiful interface and dashboard, Dwike Invoice is powerful online Invoicing & Inventory System has a long list of features designed to help you effectively manage your sales, purchases and GST Filling.

https://www.dwike.com/invoice
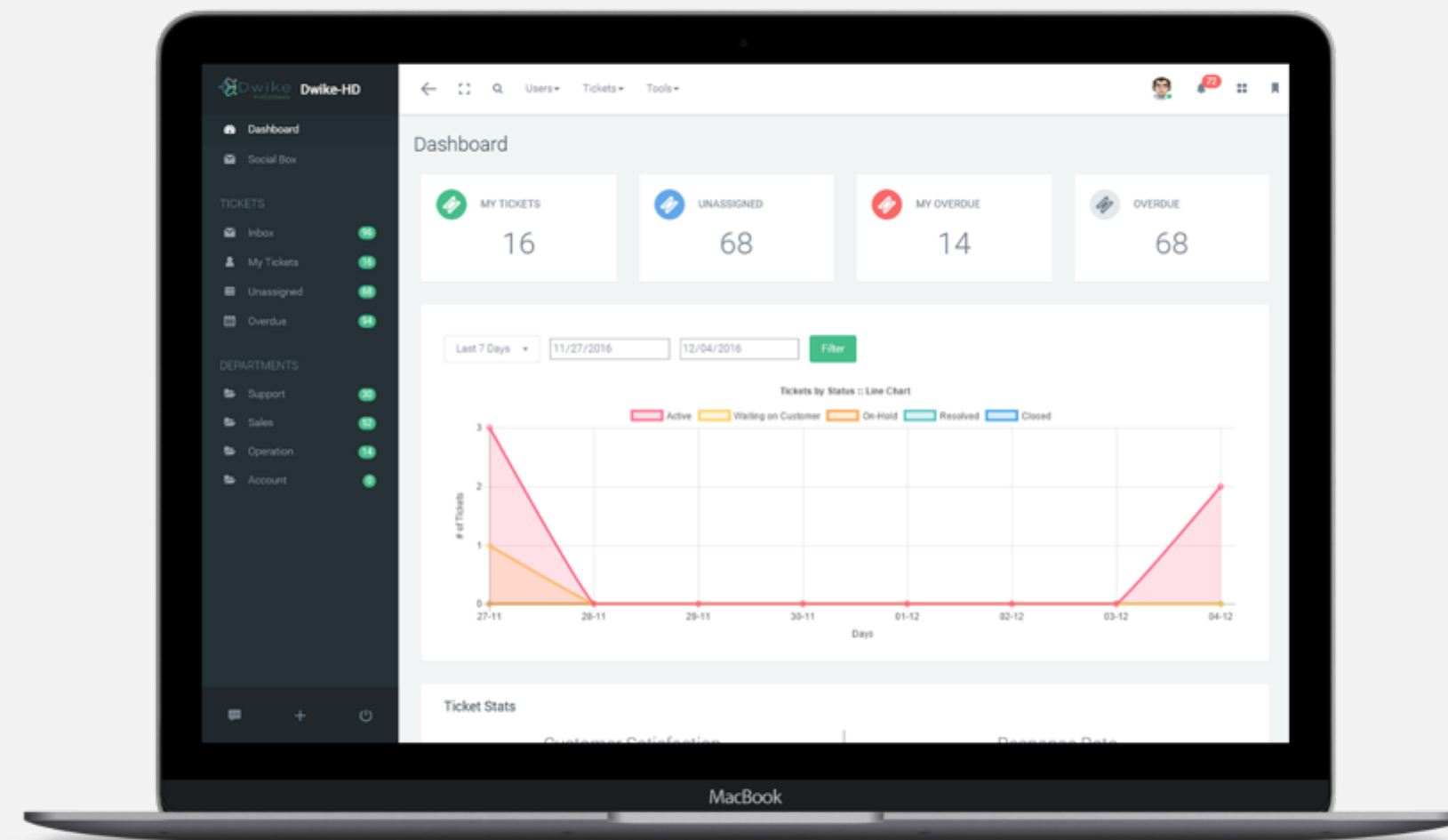
Dwike Helpdesk

Make Your Customer Happy With Dwike, The Unified Customer Service Platform.

Build a closer relationship with customer by delighting them with effortless customer service. Dwike Helpdesk helps you to understand your customer better so you can provide the right support at the right time, no matter how customers choose to reach you.

https://www.dwike.com/helpdesk

Our Products Coming Soon

Dwike Chat

Simple and efficient way to convert your visitors into customer.

Dwike Chat helps you turn your website visitors into a customers. What better way to offer them a help than through a quick chat on your website.

https://www.dwike.com/chat

Dwike PostLater

Help you build your brand on social media.

Plan, collaborate and publish superb content that engages your customer. Dwike PostLater helps you plan and schedule your social media content for Facebook, Twitter, LinkedIn. All from one simple tool.

https://www.dwike.com/postlater

Dwike Dashboard

Efficient way for Leadership to see real-time information across multiple location.

Built on a beautiful interface and connect with 100+ set of tools & applications. Dwike Dashboard provides a multisite interface to create a view of real-time and historical information across your enterprise and even from your own applications.

https://www.ingressit.com/products/dashboard

GREAT IDEA

Creating ideas & building brands
That Truly Matter To People

7

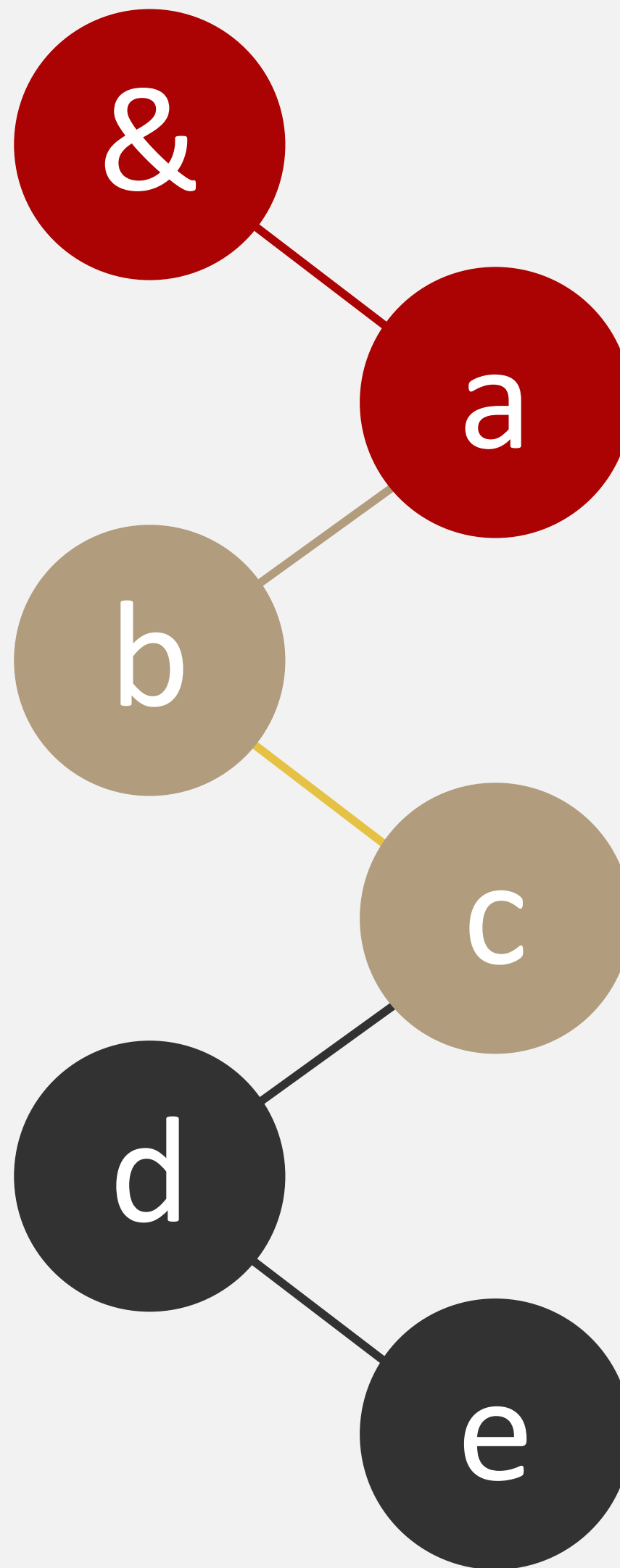in

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Our Development Services

Web Development

We build powerful and scalable web apps that are custom made using agile development processes leveraging the latest web technologies.
.

Web Design

Custom web designs strategically built to engage your audience, drive goal conversions & produce measurable results.
.

Mobile Apps Development

We have expertise in multifarious games & apps development that will be helpful in propelling the business in online marketplace.

Enterprise Software Development

We build custom enterprise applications for your company that engage your team and evolve with your business.

Internet of Things App Development

We design & build custom apps that utilize 'Internet of Things' to bring a new level of connectivity to businesses and enterprises worldwide

Graphic Design & Branding

Our designing team helps you enhance your design that will bring professionalism in the business image & optimize marketing.

8

Our Approach

9

Deploy, Monitor & Iterate

4

Once a rollout build is complete, we deploy, then monitor performance from both a technical and user behavior perspective and plan the iterations and incremental rollout of new builds.

Build the Product

3

We follow agile design & development techniques (used by all industry leaders.)

Propose Solutions

2

Next, we perform a brainstorming sessions and feasibility studies. Based on the requirements we received and our analysis, we collaborate with you to construct the best approach for the project.

Gather Requirements

1

Ae Some email & document exchange along with a few phone calls are usually all we need to get a clear picture of the project.

Technologies that we work on
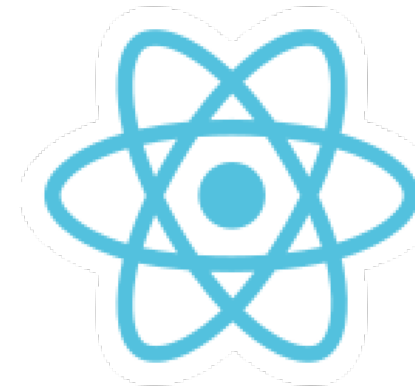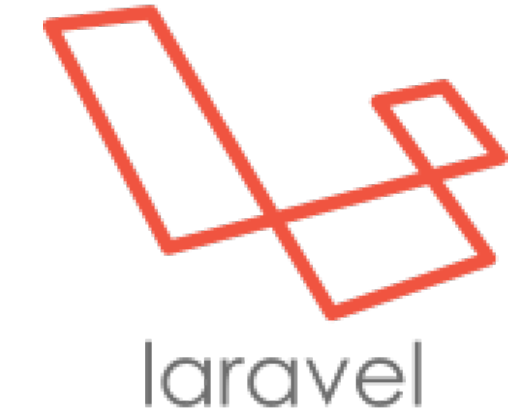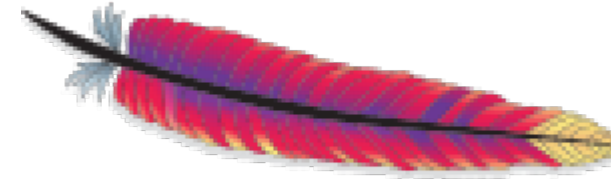
Our Infrastructure Services

Cloud Services
We provide consultancy service and support to your Infrastructure running on Amazon AWS, Microsoft Azure, IBM Cloud, RackSpace, etc. cloud provider.

Migration Services
Our unique migration services include Server Migration, Website Migration, Database Migration, etc. managed by an experienced and certified team.

IT Infrastructure Services
Our unique infrastructural service includes infrastructural consulting, facility management.
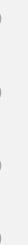
AWS Consulting

Ingress is your strategic AWS cloud solution partner to help you integrate the full power of Amazon's AWS suite of products and services in your business with better performance and network up-time.

Database Services

Perfect database solutions starting from database designing to administration activities including High Availability Solutions, Performance Tuning, Backup/Recovery & Migration.

Consulting Services

Providing specialized expertise in business processes, data analytics, Cost Optimization, Reskilling Programs, Digital Workspace Services, Tool & Automation Strategy, industry-specific products and services and solution development.

Integration Services

Ingress Integration Solutions are designed to enable the organizations to attain integration maturity for integrations between different enterprise applications, partners (customers, suppliers, logistics, marketplaces, etc.) and people (employees, business users, etc.).

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We're all in on AWS

We have a proven record of delivering comprehensive and successful AWS solutions for organizations in a range of industries, and of all sizes, from startups to enterprise.

Infrastructure and application migration

Infrastructure and application migration to AWS from anywhere, including your internal data center or another public cloud provider like Rackspace, Joyent, Softlayer, Azure, and Google Compute Engine.

Automation

Automation of your entire cloud infrastructure using the latest tools from AWS, Ansible, Chef, Docker, and more.

Security, Governance, and Compliance

Cloud security, governance, and compliance best practices implementation.

Deployment

Deployment of new infrastructure and applications on AWS.

Application development

Application development to build and deploy resilient cloud applications at scale.

Cloud managed services

Cloud managed services to supplement and extend your existing IT and operations teams.

AWS toolkit we use frequently

AMI

AutoScaling

DB on Instance

Elastic IP

Instance

Instances

EC2

Route53 Hosted Zone

172.16.0.0
172.16.1.0
172.16.2.0
Route53 Route Table

Route53

VPN Connection

VPN Gateway

VPC

Direct Connect

ECS

Elastic Beanstalk

Elastic Load Balancing

Elastic Beanstalk App

Elastic Beanstalk Deployment

Lambda

CloudWatch Alarm

CloudWatch

CloudFormation Stack

CloudFormation Temlate

CloudFormation

MS SQL M
RDS MSSQL Instance

DynamoDB

PostgreSQL
RDS PostgreSQL Instance

ORACLE M
RDS Oracle Instance

MySQL M
RDS MySQL Instance

ElastiCache

CACHE
ElastiCache Cache Node

CloudTrail

Config

OpsWorks Apps

OpsWorks Deployments

OpsWorks Instances

RDS

Code Commit

Code Deploy

Code Pipeline

OpsWorks Layers

OpsWorks Monitoring

OpsWorks Permissions

OpsWorks Resources

OpsWorks Stack

OpsWorks

Service Catalog

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Infrastructure Management Services

we offer, dedicated services to cater all requirements of our customers for: Availability of skills, Consolidation, Proactive Support, Flexibility

AMC of IT assets

Desktop, Laptop, Printers, Scanners, Servers, Switches, Routers

Managed IT Services

All domains including application development

- Time and Material based contracts
- SLA based contracts

Service Delivery

We uses secure, auditable, and highly-functional remote management tools to access, monitor, and fix problems with dedicated team of highly skilled and certified Administrators and Engineers

Data-Center Services

- Server & Database Management
- Storage Consolidation
- Enterprise Backup Management & Data Protection
- Messaging & Collaboration Service
- Virtualization & Information Security

Migration Services

- E-mailing systems
- Datacenter migration to CoLo or Cloud
- Installation of new IT systems on large, medium or small scale

Network Services

Cloud managed services to supplement and extend your existing IT and operations teams.

Service Strategy
We put our major time in understanding your business domain and your problem areas

V

Service Design
We create business flow to identify the missing links so as to put together everything for a better output.

B

Service Transition
We put emphasis on detailed Project Planning in order to avoid any failure during the operation phase.

P

Service Operation
Once planned, we depute our experienced team to undertake the service as per the plan

R
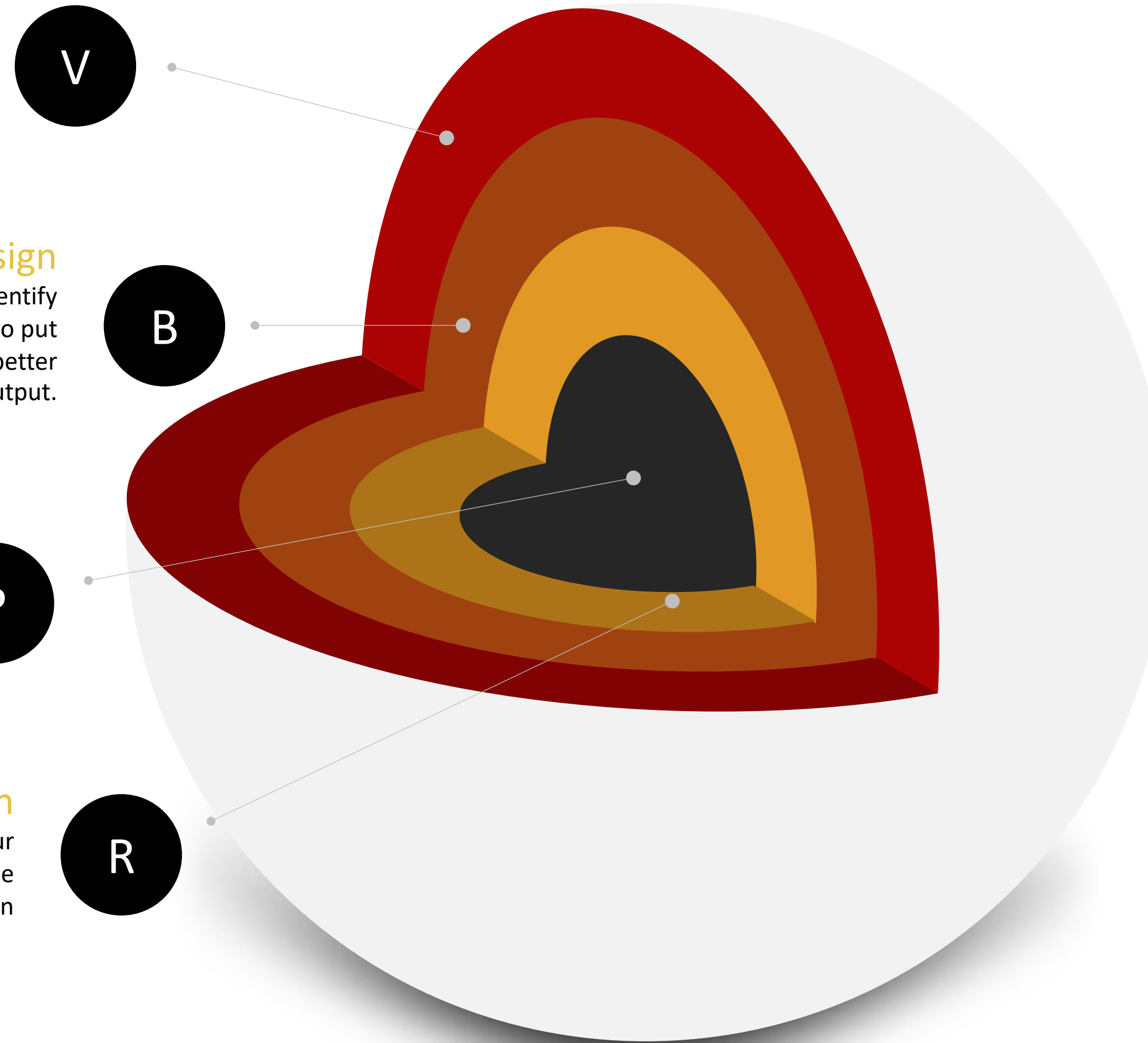
Our Service Model

Integrating Agile and ITSM

Agile Methodology

V: Vision

B: Prioritize Product Backlog

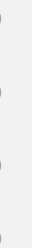P: Sprint Planning / Backlog

R: Sprint Retrospective & Review

INGRESS IT SOLUTIONS

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Client Spotlight – Enterprise Application

Client Description: One of the growing Garment Company in India

Scope: To Organize Request & Stock of all Retailer & Distributors across country.

Solution & Impact:

- Over a period of month we gathered information from various level at the organization to understand the flow of work.
- Started working on the application that initially collect request from the retailer and distributor.
- To know the best trend in the market and demand of the customers we created mobile app in Android & IOS that captures the information at Distributor and Retailer end.
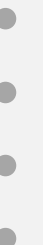
Client Spotlight – Enterprise Application

Client Description: One of the growing Automobile Financial Company in California

Scope: Automation of Financial Data from 3rd Party Company

Solution & Impact:

- Over a period of week our consultant analyzed the data that was received in the form of XML.
- Started transforming data from raw XML to normalization to get meaningful information with period of 3 weeks.
- Presentation of transformed data that help company to grow bigger and wider with broad range of new services in 2 weeks.
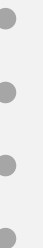
Client Spotlight – SAAS Application

Client Description: Author of many books on SEO and Social Media Marketing Champ

Scope: Came up with an idea to convert it into a realistic Project that can help multiple Agencies and Freelancers

Solution & Impact:

- Over a period of 2 weeks we gathered the requirement from client and different sources.
- Started with the UI Design based on sketch work provided by the client and completed it in 2 weeks.
- Started working on developing 15+ packages and 20+ components that work with this Software as a Service product.
- Integration with multiple 3rd party like Stripe, Google Analytics, Facebook, Twitter, etc.
- Successfully delivered two phases with the timeline of 9 months and now signed a contract for T&M Project.

(www.ingressit.com)

Client Spotlight – Database Service

Client Description: One of the Top Telecom Service Provider in Missouri, USA

Scope: Database Services – Implementation & Migration

Solution & Impact:

- Started with identifying all the applications that are currently using the database. Reviewed the way to build High Availability Infrastructure with DR Setup at 2 different sites in US.
- Identified the key tools that cannot offer any downtime.
- Identified the application code that was required to change due to change in infrastructure.
- Started building the Master database and migrated the applications over.
- Created Standby Infrastructure and linked with Master for realtime switchover and failover rollback.
- Completed the full migration over the period of 3 weeks with 0% customer impact.
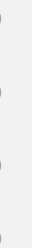
Client Spotlight - Consulting

Client Description: One of the Big 5 Global Consulting Companies through our Business partner channel

Scope: Automation – Analysis, Impact assessment and Implementation recommendation – for IT Infrastructure and Application Management Services

Solution & Impact:

- Principal Consultant and 10+ Global SMEs were mobilized over a period of 5 weeks to complete this project.
- A deep dive activity/task analysis was done both for onsite and offshore and how automation intervention could bring down cost/effort
- Impact assessment in terms of effort reduction was provided to client across all technology areas
- Implementation approach in terms of relevant Tools and Scripting approach were provided.

Client Spotlight – AWS Consulting

**Client Description:** One of the Growing Consulting Company in Taxes, USA

Scope: Cost Optimization on AWS Cloud Services

Solution & Impact:

- Started with the flow diagram and infrastructure diagram that can help us and client to understand on where and when the AWS components are used.
- Identified the key tools that can be either removed or downgraded.
- Identified the application code that was required to change due to change in infrastructure.
- Completed the full migration over the weekend with working almost 32 hours with the commitment and 0% customer impact.

Why Us?
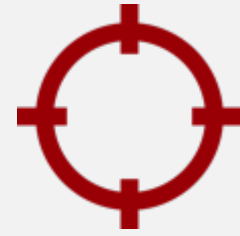
Niche expertise for Digital Transformation

Top Quartile cost alignment

Speed and Ease in Engagement

1000+ Network for Niche skills, Consultants & Strategic Partnerships

15+ years of experience in Global Delivery, Transformation, IT Consulting, Cloud Infrastructure, ITO and Leadership Development

(www.ingressit.com)

Certified Team of Professional

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Our values

People who demonstrate integrity, respect & Teamwork.

People with energy, enthusiasm & courage to lead.

People who build relationships based on doing the right thing.

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We **Believe** In

a
Teamwork >

Our teams don't work without teamwork.
Collectively we put all our enthusiasm.

b
Time Sense >

We make project management easy by adhering to
the timelines and delivering quality experience.

c
Handle with Care >

Our every project that we undertake is as
important as it is for our client and we always put
our heart in it.

If you have any comments, feedback or questions about Ingress IT Solutions or any of our product and services, we'd love to here from you.

INGRESS IT SOLUTIONS

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www.ingressit.com

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IT Solutions